



**Annexure -B**

**Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-**

Format for disclosing data of complaints on their website:

**Data for the month ending 30-04-2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	3	NIL	3	NIL		NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	<b>Grand Total</b>	NIL	3	NIL	3	NIL		NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



**Month – wise data for the current financial year\***

SN	Month	Carried forward from month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2024	NIL	3	3	NIL
	<b>Grand Total</b>	NIL	3	3	NIL

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rollingbasis)**

\*

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020-21	NIL	NIL	NIL	NIL
2	2021-22	NIL	NIL	NIL	NIL
3	2022-23	NIL	NIL	NIL	NIL
4	2023-24	NIL	9	9	NIL
5	2024-25	NIL	3	3	NIL
	<b>Grand Total</b>	NIL	12	12	NIL

\*The data shall be emailed to [rta@sebi.gov.in](mailto:rta@sebi.gov.in)