



Media Release

Joint Press Release by all KYC Registration Agencies (KRAs) on the recent KYC changes

Mumbai, April 25, 2024: Know Your Customer (KYC) is an important aspect of all financial markets and “Prevention of Money Laundering Act” (PMLA) and respective sectoral regulations define elaborate mechanism to ensure robust KYC frameworks. At the same time, constant developments have been made to ensure “Ease of Services” to the investors and “Ease of Offerings” to the financial service providers so that financial markets can expand in a secure and convenient manner.

KYC Registration Agencies (KRAs) is a unique centralized KYC framework developed and operated by Institutional & SEBI Registered entities under the SEBI KRA Regulations 2011 which ensures a central storage of updated and verified KYC information and documents of every investor so that

- 1) Uniform KYC information can be used by any intermediary with investor consent to onboard the investor without asking for the same KYC data / documents again
- 2) if investor information is updated at any intermediary touchpoint, the same is updated across all his / her accounts / relationships in securities' markets such as demat accounts / trading accounts / mutual fund folios etc.

There are 5 KRAs registered with SEBI namely, CDSL Ventures Limited, NSDL Database Management Limited, CAMS, Karvy and Dotex (NSE). These KRAs facilitates Inter-Operable KRA services in securities markets since 2011, which has obviated the need for intermediaries to register with all 5 KRA. All KRAs put together hold KYC records of 10.83 cr. investors and facilitate storage, modification seamlessly for 13 years now. Out of which, 73% of KYC records are under ‘KYC validated’ status, 15% of KYC records under ‘KYC Registered’ status and balance 12% are under ‘KYC On-Hold’ status.



In order to further strengthen the KYC risk framework and reap the benefits of emerging technology to serve the markets, SEBI has taken great efforts. Since November 2022 KRAs have performed extended independent verification, re-verification of KYC records on following additional aspects in a phase wise manner:

- a) Validation of PAN, its operational status from Income Tax database including PAN-Aadhaar linking status.
- b) Source validation of KYC data (Name and address) from the Aadhaar records wherever Aadhaar is used as a Proof of Identity or Address (POI / POA). This is done using the digitally signed data provided by UIDAI / DigiLocker to the investor on his / her request.
- c) Verification of Email and Mobile as maintained in KYC records of the investor by sending Email/SMS intimation.

KRAs have done the mammoth exercise and resulted in lot of review and quality improvement and updation in KYC records. This exercise has been completed in March 2024 through the process of further modifications to update the investor's data will continue.

KYC Status	Description	Action required by the investor
KYC validated	The records which meet all the above verifications / the documents and KYC information submitted by the investor have been authenticated with the database of the issuing authority. Currently, only PAN and Aadhaar can be validated directly from the issuing database. Email and/or Mobile are also validated.	No impact or action required. Investor can seamlessly transact in securities market without the need for resubmission of KYC documents.



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KYC Registered	This denotes that the KYC documents / information provided by the investor cannot be directly verified with the issuing authority and KRA verification is based on documents provided, but Email and/or Mobile are validated.	<p>No impact to the investor with his / her existing intermediaries and they can seamlessly transact including continuity of the existing SIPs registered with MFs already.</p> <p>If the investor wishes to open a new account or a new folio with a new MF / SEBI Registered Intermediary, fresh set of KYC documents to be collected afresh to onboard the investor.</p> <p>These investors can undergo a re-KYC process by submitting PAN / Aadhaar have the KYC status updated as Validated, to ensure uninterrupted investment across various mutual fund houses or for opening a new broking or demat account.</p> <p>It is mentioned that based on type of OVD submitted, KYC record is NOT placed into "On Hold" category.</p>
KYC On-Hold	There are KYC records where above verification could not be successful, primarily PAN-Aadhaar Seeding not done/failed or Email and/or Mobile validation has failed.	Complete 'PAN-Aadhaar Seeding' in Income Tax records to make his / her PAN operational. ITD has issued detailed guidelines on this process.



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		Share his / her updated Email / Mobile with any of his / her intermediaries (DP / Broker / MF AMC) to update the same in their records and lodge modification request with KRA; Once KRA receives the latest information it will verify/validate the same and update the KYC record status accordingly.
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As of March 31, 2024, All KRAs put together hold KYC records of 10.83 cr. investors and facilitate storage, modification seamlessly for 13 years now. Out of which, 73% of KYC records are under 'KYC validated' status, 15% of KYC records under 'KYC Registered' status and balance 12% are under 'KYC On-Hold' status.

Investors can verify their KYC status through anyone of the KRA websites (details provided below) under KYC Inquiry and initiate action, (if any required) as per the information mentioned on the website. Investors can easily submit their re-KYC (KYC modification) via their intermediary's or Mutual fund's website which are integrated with the KRAs. Thereafter, the back-end interoperability function of KRAs will seamlessly update the KYC records of the investor at the respective KRA.

KRAs also have dedicated helpdesks and call centres where investors can call for any assistance or guidance. MF AMCs and RTAs are also helping investors to update their KYC as needed.

KRAs have also been sending communications to intermediaries to update them about progress on KYC status verification exercise. KRAs also send communication to investors on any access / modification to their KYC record.



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KRA Name	Website	HelpDesk Number	Email
CVLKRA	www.cvlkra.com	080-69144848	cvlhelpdesk@cvlindia.com
NDMLKRA	https://kra.ndml.in/kra-web/	022-4914 2600 / 01 / 02 / 04 / 05 / 06	Info.kra@nsdl.com
CAMSKRA	www.camskra.com	18005726558 (Toll free)	enq_kyc@camskra.com
DOTEXT KRA	www.nsekra.com	022 - 2659 8182 \ 8407	dotex_kraops@nse.co.in
KARVY KRA	www.karvykra.com	040 233 12454	abraham.kra@karvy.com

About CDSL Ventures Limited (CVL):

CVL is a wholly owned subsidiary of CDSL and the 1st and largest KYC Registration Agency (KRA). CVL conceptualised, designed and implemented the KRA system in association with AMFI for all mutual funds in 2008. Currently, CVL has over 7 crore fully digitised KYC records which are uploaded and accessed by over 2700 intermediaries spread across the country. CVL also provides services relating to Registrar & Share Transfer Agent (RTA), GST Suvida Provider (GSP), Academic Depository and performing de-duplication of claims of Pradhan Mantri Jeevan Jyoti Bhima Yojna.

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